

# Determine Medicaid claims responsibility

## Third-Party Liability

### Full service for cost avoidance and recovery

To ensure you maximize taxpayer dollars, your state agency is focused on cost avoidance and cost recovery. You can manage the first by having an efficient way to keep track of what other insurance a Medicaid enrollee may have (Medicare, private, employee-sponsored or other) and by using that data to avoid paying claims when other coverage sources are available. You can manage cost recovery by using that data to efficiently recoup fees or overpayments from the appropriate third party.

The Gainwell Third-Party Liability Service will help your organization improve its ability to avoid costs and to recover fees quickly if mistakes are made. Our Third-Party Liability Service is part of our Medicaid Management Solutions, which provides built-in automation and process maturity support for all aspects of Medicaid.

Based on COTS software aligned with industry and regulatory standards, our Third-Party Liability Service is a single source for managing other insurance as well as cases for recoupment from liable third parties.

### Alignments and audits

We help you stay in sync with third parties by obtaining information about their enrolled Medicaid members and keeping it current. Our Third-Party Liability Service automatically performs a series of checks and validations to ensure the incoming data meets our criteria and standards for TPL processing. Our service updates enrollee information as new data comes in — for example, a change in an individual's policy coverage.

Maintaining this alignment is critical for your agency to know which insurer maintains the enrollee's policy at the time a claim is made. This helps avoid an unnecessary search of the correct insurer to pay the claim first or in full, and also saves staff time and reduces costs.

Another automated process is the mass and systematic migration of changes in enrollees' insurers in case their current insurer is sold. This saves your staff the manual process of going through what likely is thousands of policies and making changes to client and policy data.



#### Benefits

- Investigate whether Medicaid is responsible for payment
- Recover fees quickly when mistakes are made
- Provide end-to-end support of HIPP

# #1

Provider of Medicaid Services

# 2.4M

Providers engaged daily

# ~48M

Medicaid beneficiaries covered

The Third-Party Liability Solution also provides functionality for desktop review cases that supports performing a random sampling of electronic claim submissions to ensure program compliance and integrity.



Third-Party Liability Service also supports a multitude of medical subrogation cases where recovery of Medicaid dollars can be tracked. Supporting information about the cases are maintained by your staff through organized pages and panels. This information includes claims, capitation payments, attachments, notes and referrals that support the case process from start to finish.

### **HIPP Determinations**

Uniquely, Third-Party Liability Service offers full, end-to-end support of the Health Insurance Premium Payment (HIPP) for working Medicaid members who can't afford to pay the premiums for their employer group health plan. Under these circumstances, your state agency may determine that it will save money to pay the health insurance premium for the employer's healthcare program rather than being responsible for the member's healthcare claims.

Our solution uses demographic data such as a member's age, gender, medical issues and location to determine an estimate of the client's average yearly medical expenses, which you can then compare to the employer health plan's premiums. We store all HIPP data in our system and save your agency the expense of contracting the process out to other companies.

**Contact us at**  
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### **About Gainwell**

Gainwell is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. Gainwell is a new company with over 50 years of proven experience, a reputation for service excellence and unparalleled industry expertise. Gainwell offers clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more about Gainwell at [gainwelltechnologies.com](http://gainwelltechnologies.com).