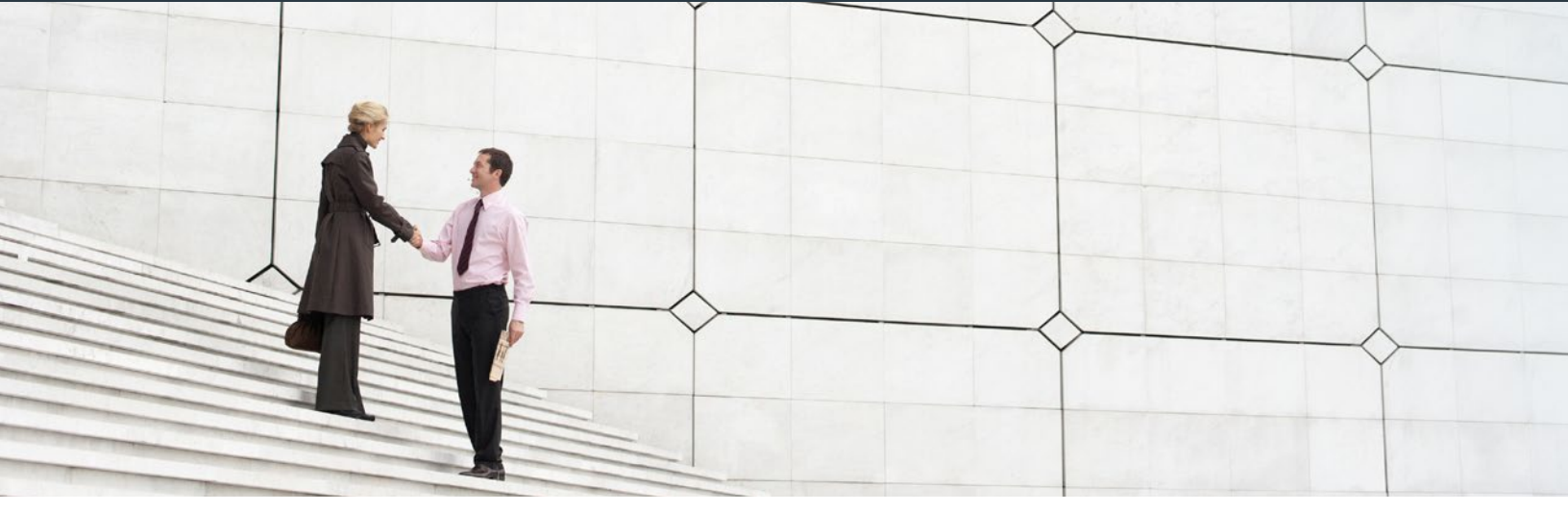# gainwell

Get to Know
Gainwell Technologies

Balancing something as personal and sensitive as an individual's well-being with the complexities associated with government programs is a challenge. Getting things to work together, with technology added to the mix, calls for something special. The Gainwell name is new, but we've been building our reputation as a valued partner to state and local governments for 50+ years. Our IT solutions support the delivery of vital public health and human services programs to the communities our clients serve. Today we are a market leader recognized for service excellence coupled with unparalleled expertise, IP and strong connections with our clients and policy decision makers.

What We Do

1 **We embrace complex challenges**
Public health today is more complex than ever, with interrelated technical, regulatory and social challenges. Our vast industry knowledge and innovative IT help clients navigate those complexities to make vital systems run more efficiently.

2 **We apply trusted expertise**
Gainwell's collaborative mindset, deep client partnerships and specialized teams have served as the building blocks for our technology. This yields a more efficient, adaptable, intuitive and, simply put, better experience for our clients and the communities they serve.

3 **We deliver transformational outcomes**
Our integrated, collaborative approach delivers significant outcomes for our clients so they can help the people who need it most. Gainwell delivers future-focused software, solutions and services that are more agile, proactive and workable.

The Facts

~8,000
Employees

50+
Years' experience

~48M
Medicaid beneficiaries supported

2.2M
Providers served

#1
Provider of Medicaid services

1.3B
Immunization records maintained

Proven Healthcare Technology

Deliver services more efficiently, reliably and compassionately to the people who need them the most. Increase your momentum leveraging our innovative solutions for health and human services agencies.

Medicaid – Address the evolving landscape and protect your community's health with flexible solutions that cover the entire Medicaid value chain — from claims to portals to interoperability services.

Human Services – Increase process efficiencies, improve operational agility and pave the way for innovations in program delivery with our industry-leading eligibility, WIC and Early Intervention solutions.
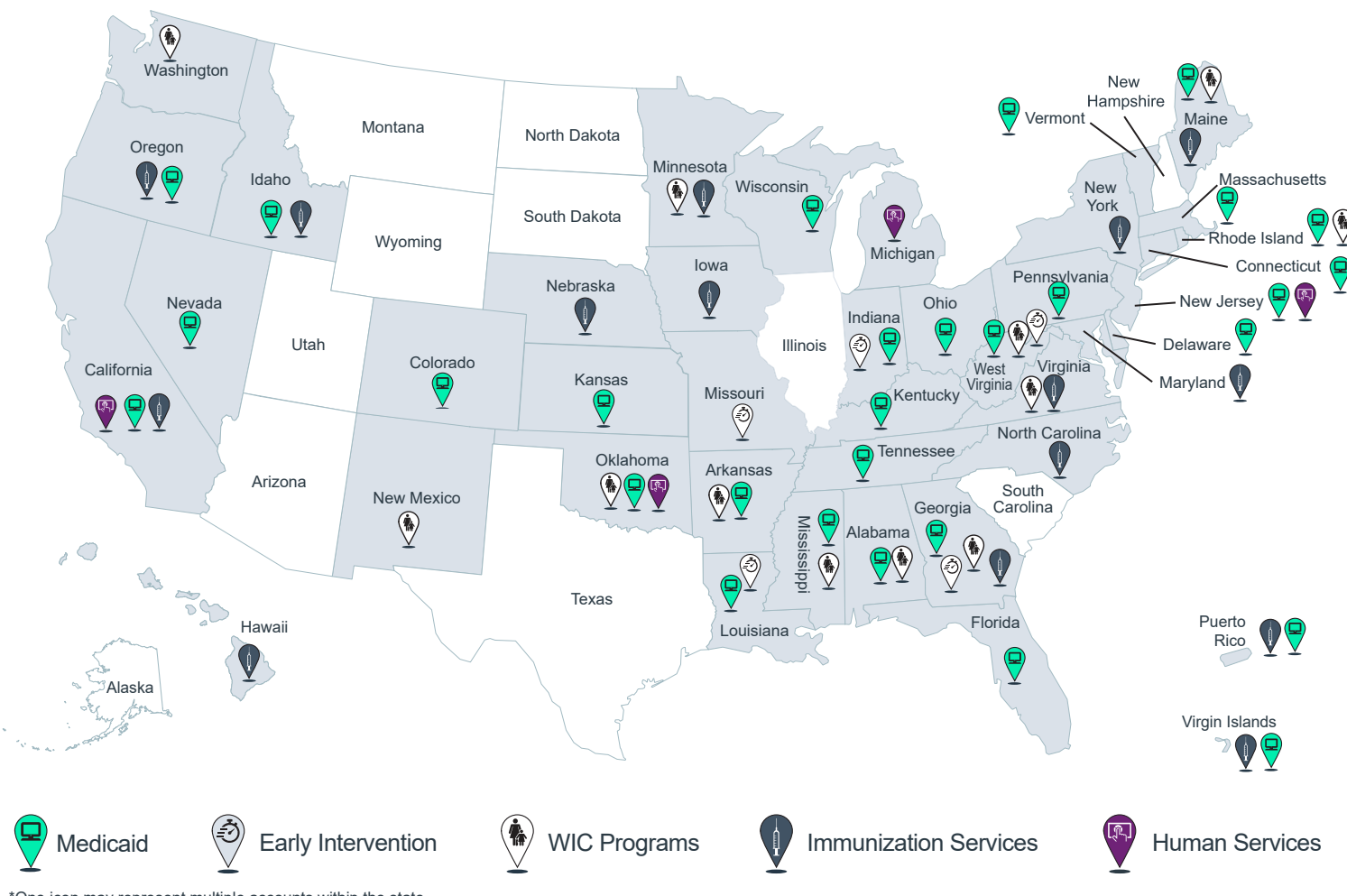
Public Health – Achieve safer, healthier outcomes through more effective IT systems that drive better decision-making for individuals and the communities in which they live.
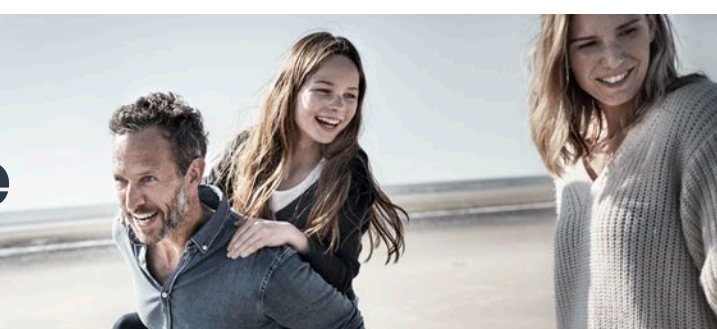
Technology Services – Discover modern IT services — Applications, Analytics, Business Process Services and Cloud — designed to support interoperability and agility, featuring a scalable delivery and a flexible architecture.

Gainwell's Presence

Washington, Oregon, Idaho, Montana, North Dakota, Minnesota, Wisconsin, New Hampshire, Vermont, Maine, Nevada, California, Utah, Wyoming, South Dakota, Iowa, Michigan, New York, Massachusetts, Rhode Island, Connecticut, New Jersey, Delaware, Maryland, Nebraska, Illinois, Indiana, Ohio, Pennsylvania, Virginia, West Virginia, Kentucky, Colorado, Kansas, Missouri, Tennessee, North Carolina, South Carolina, Arizona, New Mexico, Oklahoma, Arkansas, Mississippi, Alabama, Georgia, Texas, Louisiana, Florida, Hawaii, Alaska, Puerto Rico, Virgin Islands

Medicaid | Early Intervention | WIC Programs | Immunization Services | Human Services

*One icon may represent multiple accounts within the state.

Making a Difference

- We support one of the largest U.S. eligibility systems with a single automated system **to improve customer service and case management** for several public assistance programs in 18 jurisdictions. This helps ensure that 5.5M+ active clients receive benefits consistently, accurately and in a timely manner.

- We implemented a user-friendly Electronic Visit Verification solution to help a Midwestern state comply with the 21st Century Cures Act. The system handles 30K+ EVV contacts monthly, using data and technology to **improve oversight** of Medicaid member care outside of the clinical setting and **reduce payment of fraudulent claims.**

- The Medical Assistance Provider Incentive Repository (MAPIR) embodies CMS' vision for collaboration, cost sharing and coordination in administering the federal EHR incentive program. It reflects 14 states' decision to unite to achieve that. **The program has issued $1.5B+ in incentive payments** to providers across the country.