Build a robust state analytic data infrastructure
inSight Analytics Service

Content-rich reporting to drive operational improvements and enhance outcomes

Medicaid agencies must be more proactive about leveraging data to drive operational improvements and enhance health program outcomes. With greater insight into data, you can improve policy decision-making and align better with federal reporting requirements.

The Gainwell inSight Analytics Service helps your agency get more use out of information that reflects claims, encounters, capitation, eligibility and enrollment activity. This dynamic tool enables your data analysts and information workers to interact with content-rich dashboards and multiple visualizations to discover metrics about your Medicaid population, such as eligibility, enrollment and participation, contractual SLAs, finance management and program expenditures.

Through our highly secure cloud and analytics platform your team can gather information from a variety of data sources. The platform then combines your data with a range of pre-integrated assets — such as clinical data, T-MSIS and third-party data flows. Drilling into the data enables you to track how metrics trend over time so, for example, you can discover unusual trends for earlier intervention and mitigation.

Part of our Medicaid Management Solutions, inSight Analytics is one of a set of interoperable modules characterized by automation, standardization and process maturity. It provides a seamless process to interface with states’ other systems, optimizes workflows and simplifies reporting.

Flexible report visualizations

With inSight Analytics reporting, you can report on key performance indicators or automatically generate scorecards to determine the effectiveness of your programs and delivery systems in real or near time. That’s a much better approach than performing manual processing on a daily, weekly or even monthly basis, and collecting and reporting key metrics in a static form.
Gainwell is a leader in providing states and their Medicaid beneficiaries with advanced technology that facilitates cost savings while delivering performance efficiencies and helping to enable better outcomes.

Our software-as-a-service (SaaS) solution uses Microsoft Power BI. Every dashboard allows you to sort and filter data on demand across health quality, management, performance and program analytics reports, in support of personalized analytics. Our dashboards and reports will align with your state’s own Medicaid enterprise to help your agency meet today’s rigorous public health analytic needs.

We offer 19 out-of-the-box reports. For instance, you can view the Medicaid paid amount by member state eligibility group — that is, pregnant women, infants, low-income children, low-income adults, disabled, aged, blind and other populations. You also can view Medicaid paid amount by your state’s age group or judge the range of days from receipt to claims adjudication, among other options.

Examples of reports in our base configuration that may be leveraged include:

• **Managed Care Analysis:** These reports provide KPIs and measures on the performance of Managed Care Organizations (MCOs) and the managed care program. The reports utilize capitation and encounter data to help uncover trends in the managed care program.

• **Paid Pharmacy Analysis:** These reports provide KPIs and measures that address questions concerning the rate of growth in pharmacy expenditures. The reports help answer questions by comparing the current month expenditures data to an average of the last six months of paid pharmacy data.

Support from our team members remains after the go-live date to aid in adapting the reports and dashboards to your changing needs.

**Contact us at**  
info@gainwelltechnologies.com

**About Gainwell Technologies**  
Gainwell is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. Gainwell is a new company with over 50 years of proven experience, a reputation for service excellence and unparalleled industry expertise. Gainwell offers clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more about Gainwell at gainwelltechnologies.com.